

# ACTION Registry® – GWTG™

## Performance Achievement Awards

### Frequently Asked Questions

1. **According to the dashboard we meet all the qualifications but we did not get an award because of “missing data.” What is the information I am missing?**

*The missing data most often refers to the NSTEMI population. In order to qualify for the Performance Achievement Awards, all AMI patients meeting inclusion criteria must be entered. You cannot qualify for the award with a sampling of data. Referral hospitals without STEMI patients entered, or who transfer all of their STEMI patients, will also have ‘missing data.’*

2. **We did not meet the new Defect Free measure, our R4Q scores were above 75% throughout the year, but we had a quarter where the score for the individual quarter was below 75%. Does the award look at individual quarter percentage or the R4Q percentage at the end of each quarter?**

*Each of the 4 quarters that are assessed individually as part of the eligibility determination for the program, and each quarter must score above 75% to meet eligibility for the Defect Free measure.*

3. **How many hospitals in the US received the ACTION-GWTG the Performance Achievement Award for this year?**

*A full listing of Awardees is available annually on the ACTION Registry home page for the current Award year only. Please watch the ACTION Registry-GWTG announcements page for the posting.*

4. **Can you explain the Defect Free Care Measure?**

*The Defect Free Care composite measure is calculated based on the patient receiving all care measures for which they are eligible. This measure reports the percent of time “perfect care” is provided for each patient episode. The denominator is the count of patients entered for the quarter. The numerator is the number of patients provided perfect care. Please review your hospital’s performance by quarter for this measure in **Detail line 1003** of the quarterly Outcomes Report.*

5. **What criteria distinguish the Platinum Award from the Gold Award?**

*Platinum status requires that each of the 8 quarters of data evaluated are submitted using the Premier submission type. Gold status requires 8 quarters of all Limited submissions or, a combination of both Limited and Premier submission types.*

6. **Where can I get more information on Performance Achievement Award eligibility criteria?**

*An educational webinar will be available on the **Resources** under **Education**. More details on the ACTION Registry-GWTG Performance Achievement Award Criteria can also be found on your ACTION participant webpage under **Resources-->Documents-->Quality Tools and Reference Documents-->ACTION Performance Achievement Award Criteria***