

# Diversity and Inclusion Case Studies

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## Case: "Jamal"

2<sup>nd</sup> Year IM Resident at "University Hospital"

Only African American in his residency class

 Most AA residents at University Hospital have gone into primary care or been in the designated PC track



### "Jamal" vs his Co-Residents

### "Jamal's" Co-Residents

- Worked hard on Cardiology rotation
- Informed attendings of their interest in cardiology
- Cardiology attendings offered mentorship and invitation to participate in research project

#### "Jamal"

- Worked hard on Cardiology rotation
- Did not inform attending of his interest in cardiology
- Jamal received no such offers, but continued to "work hard"

### "Jamal" vs his Co-Residents

#### "Jamal's" Co-Residents

- Authors of LORs for Fellowship know them from 1) wards, 2) research, and 3) occasional mentoring mtgs
- Applied to Cardiology programs recommended by mentors
- All have USMLE Step 1 scores
   >230

#### "Jamal"

- Authors of LORs for Fellowship know him from wards only
- Applied to Cardiology programs based on what he read about them online
- Jamal's USMLE Step 1 score=220



### "Jamal" vs his Co-Residents

#### "Jamal's" Co-Residents

- Applied to 15-20 programs where PDs know letter writers
- Fellowship programs "screen" applications by USMLE Step 1 scores; cutoff of 220
- All interviewed at multiple programs and ultimately matched into Cardiology Fellowship

#### "Jamal"

- Applied to 8 programs; most PDs do not know letter writers
- Fellowship programs "screen" applications by USMLE Step 1 scores; cutoff of 220
- Jamal got only 1 interview, did not "Match"



# Dr. Betty Hernandez, 2<sup>nd</sup> yr Interventional Fellow The Setting:

- Nationally ranked CV program; Booming PCI & structural practice
- 6 men/1 woman in trainee program.
- No women faculty in cath lab practice
- Male fellows share a locker room with the faculty. Dr. Hernandez has a locker in the tech/nurse locker room.
- Case assignments typically made 1<sup>st</sup> thing in the morning. Dr. Hernandez often finds out about her assignments from the other fellows.

# Dr. Betty Hernandez in the Cath Lab The "Climate":

- Less often included in the "best" cases or as a co-author
- Doesn't get asked the "hard questions" on rounds, treated less harshly than the men.
- Asks for faculty feedback; told she's doing "fine"

## Dr. Betty Hernandez in the Cath Lab

- An attending told Dr. Hernandez that he feels uncomfortable meeting with her in his office and won't mentor her; he regularly meets with male fellows there.
- She is regularly introduced by attendings to patients as "Betty" not "Dr. Hernandez". The male fellows are all accorded the title "Dr." in similar situations.

## **Dr. Betty Hernandez**

- Not sure how to become a better interventionalist
- Uncertain if she's chosen the right career path.

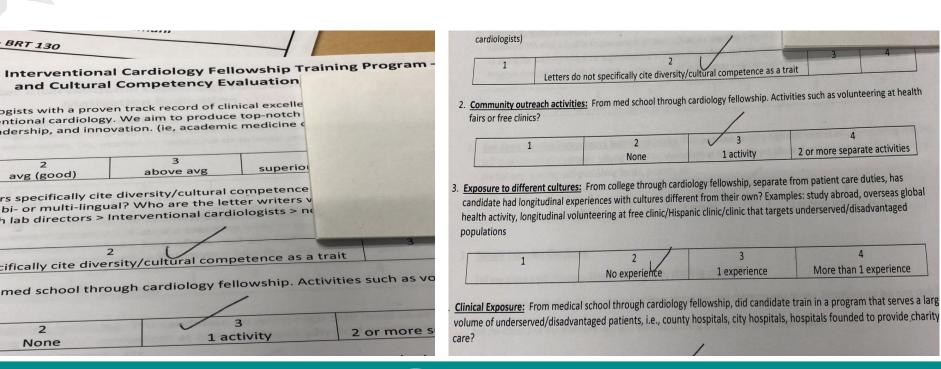
## **Issues/Topics for Discussion**

- Disparities in access to career resources (role models, mentoring, advising, feedback, sponsors, networks)
- Implicit Bias
- GME level issues
  - Is Step 1 Cutoff "Evidence-Based" or Random?
  - Priority of "Diversity/Ability to Enhance Cultural Competency" when making rank list
- "Benevolent sexism"

# **Potential Solutions (1)**

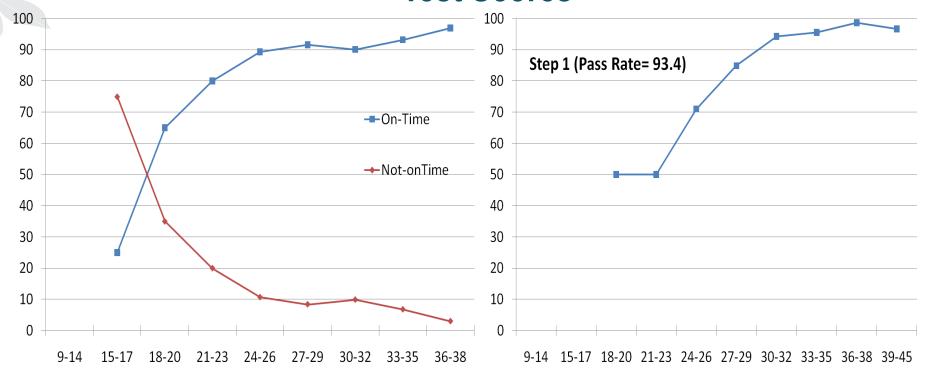
- Operationalize formal mentoring programs
- Implicit Bias Training of Clinical Faculty
- Make Step 1 Cutoff "Evidence-Based"
  - Make "Diversity/Ability to Enhance Cultural Competency" a Priority in Interview/Ranking (New ACGME Accreditation Standard)

# Make "Ability to Enhance Diversity/Cultural Competency of Program" *A Priority* When Ranking GME Candidates





# The Case for "Evidence-Based" Cutoffs for Standardized Test Scores



# **Potential Solutions (2)**

- Address lack of access to the "informal curriculum" that excludes women/minorities
- Formalize processes for providing meaningful, specific, consistent competence-based feedback to trainees
- Assess equity in policy, processes, facilities (locker rooms, call schedule, case mix)

## It goes without saying....

.... "Zero tolerance" for discrimination & harassment



