

Frequently Asked Questions: Claiming Credit and Certificate of Participation

The information provided below is for in-person participants. **ACC.24@Home (Virtual) participants** should [click here](#) to claim credit. For additional general assistance, please contact [Member Care](#).

1. I am attending in person, how do I get assistance with the credit claiming and evaluation process?

Refer to the 8-step credit claiming instructions below and these FAQs for answers to your questions regarding credit claiming. You may also stop by the Credit Claim and Tech Help Desk on the Level 4 Concourse, Building B. Following ACC.24 you may contact [Member Care](#) for support.

2. I am participating in ACC.24@Home (Virtual), who should I contact for help with the credit claiming and evaluation process?

Credit for ACC.24@Home (Virtual) attendees is being issues through a separate system. Virtual attendees should [click here](#) to claim credit. You must use the email address you used to register for ACC.24@Home. If you have questions, please contact ACC Member Care at 202-375-6000, 800-253-4636, or membercare@acc.org.

3. How can I get extended access to the content from ACC.24?

All attendees receive a 1-year subscription to [ACC Anywhere](#), the Cardiology Video Library, which includes 200+ sessions from ACC.24 available on demand, along with sessions from ACC's other in person and virtual courses. Login to [ACC Anywhere](#) with your ACC username and password to activate your subscription.

4. How do I claim Credit and/or a Certificate of Participation?

Follow our 8-step process to claim your credit/certificate:

1. Select **Claim My Credit** in the ACC.24 App or browse to the [ACC.24 Online Planner](#) — if you are not logged in, enter your ACC username and password
2. Select **My Credit Cart/Certificate** from the top of the page to see your cart
3. To add sessions to your Cart:
 - Select **Import Sessions from Itinerary** to add sessions from your schedule.
 - Select **Sync Now** to add sessions you flagged for credit claiming.
 - Select **Add New Sessions to Cart** to add sessions individually; search for the session and select **Add to Credit Cart**
4. To delete a session, select **Remove** next to the session title.
5. To complete an optional session evaluation, select **Evaluate Session**
6. Once your cart is finalized, choose the appropriate certificate on the right side of the page under **Available Certificates**
7. Complete the overall **Meeting Evaluation** (required)
8. Select **Generate and Print/Email** your certificate or claim document.

5. What is the difference between My Itinerary and My Credits/Participation Cart?

Use **My Itinerary** to plan which session you would like to attend during ACC.24 and use **My Credits/Participation Cart** to record the sessions you attended, and the amount of time spent in each session.

6. Is there a deadline for claiming credit?

While credit should be claimed as soon as possible after the conclusion of ACC.24 on April 8, 2024, the deadline to claim credit is Wednesday, July 10, 2024 at 5 p.m. ET. Credit claiming will not be available after that time.

7. How do I login to the Credit System?

Navigate to the [ACC.24 Online Planner](#). If you are not automatically logged in, then please click the link in the top right corner and login using your ACC username and password. You must use the same username and password you used to register for ACC.24.

8. I can log into the ACC. 24 Online Planner and Credit System, but I don't see anything related to credits.

The credit claim options can only be seen by those who have purchased an ACC.24 registration AND have a professional registration category (Physician, Nurse, Physician Assistant, Pharmacist, Other). If you fall into both categories and you are still unable to view the credit claim options or you don't see the credit type that should apply to your professional category, stop by the Credit Claim and Tech Help Desk on the Level 4 Concourse, Building B or contact [ACC Member Care](#).

9. Which sessions qualify for continuing education credits?

Each session includes the types and quantity of credits available in the Online Program and App. You may also filter the [Program](#) by the type of credit available.

10. How many credits may I claim?

ACC.24 has been designated for up to the following credit maximums and credit should be claimed based on participation:

- 20.25 AMA PRA Category 1 Credits™
- 20.25 Medical Knowledge MOC points in the American Board of Internal Medicine's (ABIM) Maintenance of Certification (MOC) program
- 20.25 MOC points in the American Board of Pediatrics (ABP) Maintenance of Certification (MOC) program
- 20.25 continuing nursing education contact hours and 12.25 pharmacotherapeutic nursing contact hours
- 20.25 AAPA Category 1 CME credits
- 20.25 contact hours (20.25 CEUs) of the Accreditation Council for Pharmacy Education
- 20.25 Interprofessional Continuing Education (IPCE) credits
- 20.25 American Society of Radiologic Technologist (ASRT) CE credits

For additional information and the full credit statements, visit the [Accreditation Information page](#).

11. How do I earn ABIM MOC points?

ABIM MOC will be offered for **select sessions**, designed within the ABIM framework. During sessions offering MOC points, attendees should actively participate and are asked to complete the short session evaluation.

12. Who can claim ABIM MOC points?

The opportunity to earn ABIM MOC points is open to physicians who are ABIM Diplomates; however, attendance at these sessions is open to all interested clinicians. ABIM Diplomates will be required to provide their accurate ABIM diplomate number and birth date (month/date – mm/dd) to claim ABIM MOC points. To lookup your ABIM ID, [click here](#). **Please Note: ABIM MOC claims may only be submitted once.**

13. How do I claim ABIM MOC points?

To claim MOC points, follow the 8-step process above and add sessions that have MOC as a designated credit type to your cart. Once you have finalized your cart, select the **ABIM MOC claim document** under **Available Certificates** on the right side of the page. Complete the online form which will be submitted to the ABIM to record your MOC points. Your MOC points will be transferred to ABIM and recorded in your ABIM Physician Portal. **Please Note: ABIM MOC claims may only be submitted once.**

14. After submission, why don't I see my MOC Points when I log into my ABIM Physician Portal?

It may take up to 72 hours for your MOC points to be posted in your ABIM Physician Portal. It is also possible that you have entered an incorrect diplomate number and/or birthdate, which will result in a significant delay in processing your MOC points claim. Please contact [ACC Member Care](#) for assistance.

15. Who may claim ABP MOC points?

The opportunity to earn ABP MOC points is open to physicians who are ABP Diplomates; however, attendance at these sessions is open to all interested clinicians. ABP Diplomates will be required to provide their accurate ABP diplomate number and birth date (month/date – mm/dd) to claim ABP MOC points. To lookup your ABP ID, [click here](#). **Please Note: ABP MOC claims may only be submitted once.**

16. How do I earn ABP MOC points?

Sessions that offer ABP MOC will be noted in the Program. During sessions offering dual CME/ABP MOC sessions, attendees should actively participate and complete the short session evaluation.

17. How do I claim MOC points for the dual CME/ABP MOC Sessions?

To claim your MOC points, follow the 8-step process above and add sessions that have MOC as a designated credit type to your cart. Complete and submit the overall evaluation and select **ABP MOC Claim Document** under **Available Certificates** on the right side of the page. Complete the online form which will be submitted to the ABP to record your MOC points. Your MOC points will be transferred to ABP and recorded in your ABP Account. **Please Note: ABP MOC claims may only be submitted once.**

18. Why don't I see my MOC Points when I log into my ABP Account?

It may take up to 72 hours post submission for your MOC points to be posted in your ABP Account. It is also possible that you have entered an incorrect diplomate number and/or birthdate, which will result in a significant delay in processing your MOC points claim. Please contact [ACC Member Care](#) for assistance.

19. How do I obtain CPE credit?

To claim CPE credit, complete the Overall Meeting Evaluation. In addition, we request that you complete the optional session evaluations. Pharmacists will be required to enter your NABP e-Profile ID number and your date of birth (mm/dd). Select the Pharmacy Credit Claim document option from the Available Certificates list on the right side of the *My Credits Cart/Certificate of Participation* page. If you do not know your NABP e-Profile number, you may access it [here](#). ACC will upload your claim to ACPE's CPE Monitor®. **Please note CPE credit claims may only be submitted once.**

20. How can I obtain a Certificate of Participation?

Follow the 8-step process above. Once you have finalized your cart, select the **Certificate of Participation** or **Certificate of Participation with Sessions List** under **Available Certificates** on the right side of the page. Complete the overall evaluation and generate your certificate.

21. Can I claim a Certificate of Participation in addition to my certificate of credit?

Yes.

22. Why do I need to complete the overall evaluation to receive credit?

ACC uses the feedback it receives from the overall evaluation to continuously improve the educational experience provided by the Annual Scientific Session.

23. Do I need to evaluate every session I attend to receive credit?

No. Session evaluations are optional, although your feedback is strongly encouraged and appreciated.

24. What is Interprofessional Continuing Education Credit (IPCE) and why is this on my certificate?

If you attend sessions designated for Interprofessional Continuing Education Credit (IPCE), you will automatically receive credit for those sessions on your certificate. If you don't attend any IPCE sessions, you will see the statement, however, with 0.00 credit noted. This is a new type of credit that allows us to highlight sessions that have focused on being planned by and for the health care team.

25. How do I access presenter disclosures?

To access the presenter disclosures, click on the session title. Under the session information, click on the individual presenter's name to view their disclosures. To view a full list of all disclosures, visit the [Disclosures page](#).

26. What browsers is best to use when claiming my credit or certificate of participation?

For the best experience, please use the latest version of Google Chrome, Firefox, or Safari.

27. Why were some sessions in My Credit Cart not included in the sessions list on my certificate?

The sessions list includes only those sessions certified for credit.

ACC.24

APRIL 6 - 8, 2024

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28. I attended an evening Clinical Spotlight Session which was certified for credit. Why is it not showing in the sessions list on my certificate?

The evening Clinical Spotlight Sessions are certified for credit separately from ACC.24 sessions. You will receive an evaluation link via email to claim credit for the Clinical Spotlight session(s) you attended. If you did not receive an email, please contact assessment@acc.org.