2024 CCKE Exam Window

Exam Opens:  May 2, 12:01 a.m. ET
Exam Closes:  May 5, 11:59 p.m. ET

The CCKE exam is available 24 hours a day during the dates noted above, but you should plan to complete the test by the time the exam closes. We encourage you to start the exam early so that you are not rushed to complete it before the exam closes.

There are 5 sections to this exam (~30 questions per section), and you will have ~90 minutes (3 minutes per question) to complete each section. You may take breaks between sections, and you will have up to 24 hours of optional break time.

CCKE Test Window

- You have ~31.5 hours to complete the exam once you start the first section. There are 5 sections to this exam (~30 questions per section) and each section must be completed once started within 90 minutes.
- You have 24 hours of break time which can be used after any of the section breaks (the last break requires you to submit the exam).
- In short, you may spend up to 7.5 hours answering questions and up to 24 hours taking breaks between sections. To return to the exam, return to the exam link on the hub to restart the exam.

BEFORE Taking the CCKE Exam

- Take the Performance Readiness Check in your CCKE Hub (this takes 5 minutes and will reduce the likelihood of technical difficulties during the exam). This must be completed prior to receive the CCKE link.
- Review Checklist as this must be completed to receive the CCKE exam link.
- Take the CCKE Sample Exam in your CCKE Hub to practice answering questions and become familiar with the exam features and functionality.
- Make sure you have Chrome, Edge or Safari on your desktop or laptop. Do NOT use Firefox.

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<thead>
<tr>
<th>Browsers to Use</th>
<th>Browsers NOT to Use</th>
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<tbody>
<tr>
<td>Chrome</td>
<td>Firefox</td>
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<td>Edge</td>
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<td>Safari</td>
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- Use the resources in the exam hub to prepare you for the exam.
- Use a desktop or laptop to take the exam. Do not use a cell phone or a tablet.
- Avoid being on a VPN (Virtual Private Network). The firewalls typically included in VPNs can slow things down.
- For questions, visit the ACC.org/CCKENPPA or email ccke-nppa@acc.org.

WHILE Taking the CCKE Exam

If you need immediate assistance while taking your exam, please contact ACC as follows:

- Click on the Live Chat icon in the lower right corner of your screen.
- Live chat will be available during the following hours: 6 a.m. to midnight ET.
- If you cannot access the Live Chat icon, please call ACC at 800-253-4636.

ACC Staff will be able to adjust your timer if necessary/appropriate so you can finish the test.